## **Lilian Ubong**

8b, Adetoyose Olagunju Street, Paradise Estate, Eti Osa, Lagos, Nigeria

**Phone**: +234 (703) 951 6255

Email: <a href="mailto:lilianubong@gmail.com">lilianubong@gmail.com</a>

liliancm.ubong@gmail.com

**URL**: linkedin.com/in/lilian-ubong

## **Objective**

A confident, focused and resultoriented professional with over 10
years experience in Sales, Marketing
and Business Development, seeking
to obtain Senior Sales or Account
Management position in a global firm
with the opportunity to play a direct
role in developing the organization's
capability to grow its market share —
local and international

#### **Attributes**

- Communication & Collaboration
- Negotiation & Persuasion
- Business Intelligence
- Excellent quantitative and analytical
- Project Management
- New Business Development
- Research & Strategy
- Decision Making
- Team Management

## **Highlights**

- 10+ years' experience in Sales / Business Development
- Super Achiever Award; MainOne 2019, 2021
- Star Sales Performer; MainOne 2021
- Rising Star; MainOne 2021
- Credited for 40% of Overall Revenue; Coollink 2016
- Bachelor Degree Computer Science
- Exceptional interpersonal skills
- Great team-building skills
- Works well under pressure
- Result-oriented
- Highly-focused

## **Experience**

Sales Manager – Head, ISP & Infrastructure Business May 2018 to Date - MainOne, an Equinix Company

- Ensure assigned Annual Team Target is met across all product lines
- Manage organizational sales by developing a business plan that covers sales, revenue and expense controls
- Guide Team to identify and close out sales opportunities for connectivity and co-location solutions in existing and prospective accounts within the Wholesale vertical
- Plan and oversee new marketing initiatives
- Research markets, organizations and individuals to mine new opportunities
- Increase revenue/value of existing customers whilst prospecting new customers
- Position MainOne Colocation, Cloud and Managed Services including Infrastructure as a Service (IAAS) for compute, storage etc.
- Groom areas of new, additional revenue generation focusing mainly on Business Trends within the MNOs, ISPs, VAS and Satellite Industries
- Close new business deals by coordinating requirements; developing and negotiating contracts; integrating contract requirements with business operations

## **Experience**

#### Business Development Manager – March 2013 to May 2018 Aim Group (Coollink ISP), Lagos, Nigeria

- Develop and execute strategic account plan for each of the account managers
- Close new business deals by coordinating requirements; developing and negotiating contracts; integrating contract requirements with business operations.
- Produce customer-specific proposals and manage sales process from initial opportunity to securing of order, successful implementation and receivables collections.
- Enhance organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.
- Plan and coordinate sales activities such as exhibitions, road-shows and seminars.
- Provide Accurate and timely reports for management information thus target-focused action plans, activity reports, forecasts, funnel, KPIs etc.

#### **Key Achievements:**

- Channel Business Growth and Management: Signed up top 20 key Channel partners in the year 2014/2015/2016
- Credited for 30% of the Group's total sales for the four quarters of 2014 and over 40% in 2016
- Key Team Driver, Facebook ExpressWifi 500 locations for Facebook ExpressWifi project in Nigeria, 2014-18.

# Business Development Executive – August 2010 to February 2013 Telsys Network Services Ltd, Lagos, Nigeria

- Work with Marketing, Product Management teams and OEM Account Managers to implement key product sales strategies
- Follow up and ensure project execution within agreed budgets and delivery timelines
- Mine existing clients for referral businesses
- Cross sell business outsourcing solutions to existing client base
- Network in person and over the phone with key decision makers in a designated territory
- Provide timely financial and sales report for management use and decision making
- Plan and coordinate sales activities, proceedings, and meetings.

## Sales Executive – July 2008 to July 2010 Emperion West Africa, Lagos, Nigeria

- Prospect into new accounts and generate business leads while providing excellent Account Management oversights to retain existing customers and win repeat businesses
- Assist sales teams with formulation and implementation of strategic and tactical sales and marketing plans and oversee necessary activities to fulfill objectives
- Handle client issues and enquiries and channel same to ensure follow up within stipulated timelines and SLAs
- Check on customer orders, prices and discounts ensuring project execution within profitable margins
- Coordinate with other departments, such as accounts, purchasing and dispatch to ensure project execution within agreed budgets and delivery timelines
- Perform administrative duties
- Plan and coordinate sales activities, proceedings, and meetings.
- Provide Accurate and timely reports for management information thus target-focused action plans, activity reports, forecasts, funnel, KPIs etc.

## **Trainings & Certifications**

#### 2020 AWS Cloud Economics

AWS Training & Certification

#### 2020 AWS Cloud Practitioner Essentials: Pricing & Support

AWS Training & Certification

#### 2020 AWS Business Professional

AWS Training & Certification

#### 2020 Selling Into Companies

Paradigm Learning Services, Lagos, Nigeria

#### 2020 Sales: Closing a Complex Sale

LinkedIn Learning

#### 2020 Solution Sales

LinkedIn Learning

#### 2020 Leading With Emotional Intelligence 1,2 & 3

LinkedIn Learning

#### 2015 The Art of Successful Selling

Paradigm Learning Services, Lagos, Nigeria

#### 2014 Sought After Consultancy, Lagos, Nigeria

- Effective Business Writing
- Effective Sales Presentation

#### 2013 Pan African University/YouWIN, Lagos

- Sales and Marketing Research
- Financial Planning & Sustainability
- Writing Your Business Plan
- Presentation Skills
- Operations Management

#### 2012 Skills Connection Centre, Lagos, Nigeria

- Pipeline Management Workshop
- Negotiation Skills

## **Education**

#### October 2003 – May 2009

#### University of Nigeria, Nsukka, Enugu State, Nigeria

Bachelor of Science (BSc) – Computer Science

#### June 2000 – October 2003

Worked at a local eatery to sponsor my University Education

#### **September 1995 - June 2000**

#### Aunty Ayo Girls' High School, Lagos, Nigeria

- West African Senior School Certificate (WASSC)
- National Examinations Council (NECO)

#### **July 1994 – September 1995**

Home Study in readiness for High School

#### **September 1988 – July 1994**

#### St. Mary's Convent School, Lagos Island, Nigeria

First School Leaving Certificate (FSLC)

#### **Others**

#### **Date of Birth**

February 22, 1983

#### **Marital Status**

Married

#### **Languages Spoken**

English, Igbo, Yoruba

### Referees

#### **Funke Opeke**

Chief Executive Officer, MainOne, An Equinix Company FABAC Centre, 3B, Ligali Ayorinde Street Victoria Island, Lagos, Nigeria.

#### **Kazeem Oladepo**

Vice President, IHS Towers 999F Idejo Street, Eti-Osa 106104, Victoria Island,